

Community

Perspective

Federation
of Calgary Communities

Improving neighbourhood life in Calgary

Winter 2010

The Federation in Good Company...

The Federation of Calgary Communities was excited to welcome His Excellency, the Right Honourable David Johnston, Governor General of Canada to its office on November 30, 2010.

The Governor General met with the Federation of Calgary Communities because of its work with community associations and volunteer engagement.

The Federation supports more than 20,000 volunteers in Calgary and works to improve neighbourhood life by providing services and programs that create, support and sustain community associations.

"We are very honoured and excited for this opportunity to sit down and discuss the important issues facing the not-for-profit sector."

Said, Federation President Robin Elford leading up to the event.

"We are happy to showcase the

techniques our members use in engaging volunteers and discuss some of the challenges the volunteer sector faces" adds Elford.

The Federation of Calgary Communities also presented His Excellency with a "Community Hero Award" following discussions.



The right Honourable David Johnston Governor General of Canada accepts a Community Hero Award from Federation President Robin Elford and Executive Director Leslie Evans in front of The Federation's staff.

The community hero award is an honour The Federation uses as part of its Celebrating Communities program to recognize dedication and hard work by volunteers.

The Federation looks forward to working with different stakeholders supporting its 200 member not-for-profits including 146 community associations.

The Federation will be celebrating its 50th anniversary next year we invite you to be part of it.

Inside this Issue:

- 2 Achievements worth mentioning
- 2 Program Spotlight: "Urban Planning"
- 3 Some numbers to back things up
- 3 Coming up...
- 4 Our members, volunteers, staff and board

The Inside Scoop

This report is given as a snapshot of what is taking place at The Federation and what to expect from it in the future.

We hope that you, as our valued stakeholder, will find the information useful and we invite you to communicate with us about issues, concerns or ideas.

By working together we can "Improve Neighbourhood Life in Calgary"!

Achievements and Events Worth Mentioning...

- Launched “MY Community” annual photo contest that challenged Calgarians to think about what community life means to them and express it through photography.
- Overall improvements to our website have made our services and resources more accessible.
- The Federation has almost a 100% of its members renewing their membership.
- Programmed over 50 workshops and events to support community association volunteers.
- Welcomed the Governor General of Canada to our office for a meeting on volunteer engagement.
- Hosted Mayor Nenshi at our Annual General Meeting to speak on the value of volunteering and community engagement.



Mission

To improve neighbourhood life in Calgary by providing services and programs that create, support and sustain vital and representative Community Associations

Vision

That each Calgary neighbourhood has a vital and representative Community Association

Values

In pursuit of the of our Vision, the Federation of Calgary Communities operates with Commitment, Integrity and Leadership, recognizing Community, Diversity and Volunteerism

Program Spotlight... The Federation’s Urban Planning Program

The Federation works hard to support over 200 Calgary area not-for-profits including 146 community associations. Through our five core services we provide these organizations with the tools necessary in today’s not-for-profit world. We are proud to offer our members support in Urban Planning, Bookkeeping, Financial Audits, Celebrating Communities (community relations) and Member Services.

This section will focus on the Federation’s “Urban Planning” program. For information on our other programs please visit www.calgarycommunities.com

The Federation’s Urban Planning department works hard to:

- Advise community associations on local planning issues
- Encourage networking and information sharing among communities and other groups
- Help to facilitate community involvement in planning processes
- Represent a community perspective on city-wide planning issues
- Advocate for a strong community role in the planning process

Furthermore The Federation supports community association volunteers through special resources and educational programs like:

The Community Guide to the Planning Process an invaluable tool that helps community planners and volunteers navigate the planning process. We offer small-group workshops to introduce volunteers to the Guide and discuss planning matters.

Partners in Planning (PIP) is a popular education program offered by The Federation and The City of Calgary. Participants who complete three core courses (Basics of Implementation Planning, Land Use Bylaw, and Development Appeals) and an elective are awarded a completion certificate.

The Federation also supports community planning in Calgary with:

- Constant updates through The Federation’s monthly newsletter
- A list of community association planning contacts that is provided to The City to facilitate communication.
- Facilitating capacity-building by networking community associations and other groups on issues of common interest, including support for issue based roundtables
- We look after the interests of future communities: When new areas are planned we work to ensure that community facilities are provided.

Statistics From the Past Seven Months (April 1, 2010, 2009-October 1, 2010)

These numbers were tracked from April 1, 2010- October 1, 2010 in order to reflect the incredible amount of work accomplished by The Federation's staff and board members.

Between April and October we...

- Responded to 324 external parties requesting information about community associations
- Our events and workshops page was visited by over 525 people
- The Federation's 'Planning Services' has received 60 requests for input over the past six months
- 'Planning Services' held or supported 8 workshops and events which saw 458 participants
- Federation planners initiated or convened 145 meetings
- Our Member Services Coordinator created 46 new resources for community association volunteers
- 'Member Services' received 272 requests for support from community associations and small Calgary area not-for-profits
- Member Services also identified and addressed 58 separate issues with community associations
- Hosted our Annual General Meeting with over 100 community association board volunteers and other stakeholders in attendance
- The Federation's 'Audit Services' completed 57 audits for community associations and other Calgary area not-for-profits
- Our 'Audit Services' has hosted 508 consultations with community association volunteers and employees

Improving Neighbourhood Life

Coming up...

Over the past year The Federation has seen great accomplishments. To continue building on this momentum The Federation will strive to become an even better resource to community associations. We will be working hard on the following projects over the next six months:

50th Anniversary...

- In 2011 The Federation will be celebrating its 50th Anniversary. By doing so, we will be celebrating all of the volunteers and organizations that have been such a fundamental part of improving neighbourhood life in Calgary over the past 50 years.

Member Support...

- In the past six months the member's only department has changed the way it offers its programs. Look for some great new resources coming up in the next few months.

Networking...

- Attendance at Federation events are at an all time high. Look for more exciting ways for community association volunteers and staff to connect with one another over the next few months.
- Community Conference and Trade Show connecting community associations with important services and retailers.

Urban Planning...

- The Federation planners continue to be a strong ally to community associations with regards to planning matters.
- Community planning engagement facilitator will be available to help coordinate communities on common planning issues.

Bookkeeping...

- The Federation's bookkeeping program is in a position to support community associations and other not for profits through subsidized bookkeeping programs.

Our member feedback

"On behalf of HPCA, a heartfelt thank you to the FCC (The Federation)."

-Kirk McNeil,
HPCA Community Association

"Thank you very much for all your support. It is very appreciated."

-Trena Watson
Ernest Manning High School

"Thank you for all you do to support community volunteers. "

-Andrea Poole
Editor McKenzie Gazette

"Just wanted to thank the Federation for being such a great resource for me personally and as a member of a community association board!"

-Leslie Newton,
CKE Community Association

Federation of Calgary Communities

Improving neighbourhood life in Calgary

301 1609 14th Street SW
Calgary, AB T3C 1E4

Phone: 403-244-4111

Fax: 403-244-4129

E-mail:

fcc@calgarycommunities.com
www.calgarycommunities.com

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TOOLE PEET
INSURANCE

Friends—\$500-\$4,999

Gift In Kind:



2010 Member Community Associations

REGULAR MEMBERS

Abbeydale
Acadia
Albert Park/Radisson Heights
Applewood Park
Arbour Lake
Auburn Bay
Banff Trail
Bankview
Beddington Heights
Beltline Communities of Victoria and Connaught Association
Bonavista Downs
Bowness
Braeside
Brentwood
Bridgeland/Riverside
Britannia
Calgary Evergreen
Calgary Marlborough
Calgary Parkland
Cambrian Heights
Canyon Meadows
Capitol Hill
Chaparral
Chinook Park/Kelvin Grove/Eagle Ridge
Citadel
Cliff Bungalow - Mission
Coral Springs
Crescent Heights
Crestmont
Crossroads
Dalhousie
Deer Ridge
Deer Run
Discovery Ridge
DouglasdaleGlen /Douglasdale Estates
Dover
Downtown West
East Village Action Committee
Eau Claire
Edgemont
Elbow Park Residents' Association
Elboya Heights

Erin Woods
Evanston-Creekside
Fairview
Falconridge/Castleridge
Forest Heights
Forest Lawn
Glamorgan
Glenbrook
Glendale/Glendale Meadows
Hamptons
Hawkwood
Haysboro
Hidden Valley
Highland Park
Highwood
Hillhurst/Sunnyside
Hounsfeld Heights Briar Hill
Huntington Hills
Inglewood
Killarney/Glengarry
Kincora
Kingsland
Lake Bonavista
Lakeview
Lindsay Park
Marlborough Park
Marquis de Lorne
Martindale
McKenzie Lake
Mid-Sun
Millican Ogden
Millrise
Monterey Park
Montgomery
Mount Pleasant
New Brighton
North Haven
Northern Hills
North Glenmore Park
Oakridge
Palliser/Bayview/Pumphill
Parkdale
Parkhill Stanley Park
Penbrooke Meadows

Pineridge
Queensland
Ramsay
Ranchlands
Richmond/Knob Hill
Rideau Ridge Society
Rideau/Roxboro
Riverbend
Rosedale
Rosemont
Rosscarrock
Rundle
Rutland Park
Saddle Ridge
Sandstone MacEwan
Scenic Acres
Shaganappi
Shawnee/Evergreen
Shawnessy
Sherwood
Signal Hill
Silver Springs
Somerset/Bridlewood
South Calgary
Southwood
Springbank Hill
Spruce Cliff
St. Andrew's Heights
Strathcona Christie Aspen
Sunalta
Taradale
Temple
Thornccliffe/Greenview
Triwood
Tuscany
Tuxedo Park
Valley Ridge
Varsity
Westgate
West Hillhurst
Whitehorn
Wildwood
Willow Ridge
Windsor Park

Winston Heights/Mountview
Woodcreek
Downtown East

Associate Members
Bears paw-Glendale
Bow Valley Agricultural Society
Bragg Creek
Chestermere Regional
Springbank Park

Service Members
33 Street NE Community Bingo Assoc. (Bingo Barn)
Alberta Bicycle Association (ABA)
Alberta Community Crime Prevention, The
Alberta Magazine Publishers Association
Alberta Senior Citizens Sports & Rec. Assoc
Alberta Spay Neuter Task Force Society
Alexandra Centre Society.
Animal Rescue Foundation
ArtPoint Gallery & Studios Society
Best Bingo Association, The (Golden Wings Bingo)
BowMont All Seasons Service (BASS) Society
Bow Waters Canoe Club
Calgary Academy Parents Assoc.
Calgary Area Outdoor Council
Calgary Community & Sports Bingo
Calgary Community Block Watch
Calgary Ethiopian Community Association
Calgary Irish Music & Dance Association
Calgary Minor Softball Association
Calgary Multicultural Centre
Calgary Northwest Recreational Centre
Calgary Rangers Soccer Club

Calgary Reads Society
Calgary Region Airshed Society
Calgary Retired Teachers' Association
Calgary Ski Club
Calgary Southwest Communities
Resource Center Society
Calgary Sport Council
Calgary tour de nuit society
Community Kitchen Program of Calgary
Community Life Improvement Council, The
Community Mediation Calgary Society
Cooper Memorial Benevolent Society
Crowchild Hockey Association
Fairview Women's Hockey
Family Leisure Centre Seniors Club
Five Star Bingo Association
Gleneagles Community Association
Good Companions 50 Plus Club
Hamptons Homeowners Association
National Sports Development Soccer Club
NE Centre of Community Society
North of McKnight Comm. Resource Centre
Nose Creek Sports & Recreation
Ogden House Seniors' Club
Panorama Hills Estates Home Owners Assoc.
Peer Mediation and Skills Training
Peer Support Services for Abused Women
Rotary Park Lawn Bowls Club (formerly RCL#1 Branch Lawn Bowling Club)
Society of Briar Hill Children's Programs, The
South Fish Creek Recreation Assoc.
Sterling Springs
Storehouse 39-3-10
Sunrise Community Link
Trico Centre
Non-Service Members
Calgary Industrial Softball Association

Federation Volunteers, Board and Staff

Volunteers

Steve Garcia, Web Support
A.J. Hill, Youth Volunteer
Chelsey Nicholas, Youth Volunteer
Jessica Nicholas, Youth Volunteer
Marissa Mandel, Event Support

Board

Robin Elford, President
Chris Harper, Vice President
Ned Shillington, Treasurer
Chris Cole, Secretary
Kendrick Charles, Director
John DeRinzy, Director
Melanie McDonald, Director
Peter Rishaug, Director
Maxine Morrison, Director
Michael Wilhelm, Director
Andrew Walcot, Director
Bill Scott, Director
Bruce Klippenstein, Director
Pam Meunier, City of Calgary

Staff

Leslie Evans, Executive Director
Raid Nazzali, Senior Accountant
Vince Ma, Bookkeeping
LinLin Zhu, Bookkeeping
Paul Meunier, Member Services
Brendan Murray, Community Relations
Bob van Wegen, Urban Planner
Natasha Kuzmak, Urban Planner
Lori Winder, Reception

Heidi Brauer, CMA, Auditor
Nancy Murdoch, CA, Auditor
Sophie Khatkar, Audit Tech
Linda Lin, Audit Tech
Vivian Zhao, Audit Tech
Mary Chen, Audit Tech
Yang Wang, Audit Tech
Annie An, Audit Tech
Kenneth Ng, Audit Tech
Sophia Wu, Audit Tech